



# **Automate - Optimize - Comply**

CogentCollect, a part of the award-winning Cogent suite of innovative solutions, is a premier cloud-based SaaS solution designed to revolutionize debt collection processes. It offers collection agencies the benefits of anytime-anywhere access to information, process automation, and data safety on the cloud. With CogentCollect, organizations can reduce infrastructure and manpower costs, while ensuring compliance with a robust rules engine, ultimately optimizing efficiency and enhancing the user experience.

#### Why CogentCollect?

Enjoy the flexibility and convenience of a subscription-based model and pay-per-use pricing structure.

Access your data seamlessly from anywhere at any time.

Enhance efficiency with powerful, customizable automation capabilities.

Ensure compliance and streamline standard operating procedures with ease.

Leverage AI and advanced analytics for insightful decision-making and improved outcomes.

Achieve effective debt collection through seamless omnichannel orchestration.

Built-in integrations for dealing and payments.

Easily scale your operations with a no-code platform designed for flexibility and integration.

#### **Processes** covered

Claims import and export

Debt collections

Accounting

Payment plan and posting

Skip tracing and scrub

Email communication with consumer

Accounting and inventory reports

## Major integrations

Client accounts

Skip traces

Background credit searches

Payment engines

Integrated dialer

## Key features

We understand the evolving debt collection landscape, which is why we have packed CogentCollect with features that help modern-day organizations stay ahead of the curve.

**Advanced reporting and analytics**: Leverage sophisticated reporting and analytics tools to gain actionable insights and drive informed decision-making.

**Credit card and credit bureau interface:** Simplify credit transactions and integrate seamlessly with major credit bureaus.

Inbuilt regulatory alerts: Stay compliant with automatic FDCPA, CFPB and Reg-F alerts built into the system.

Scalable: Faster integration with existing systems and enables better automation

Payment plan wizard: Create and record payment plan arrangements effortlessly.

**Interest calculations and final payment calculations**: Automatically calculate interest and final payments based on payment due dates and interest rates.

mInternal document anager: Automate document production and manage all your documents efficiently.

Integrated dialer controls: Utilize integrated dialer controls for seamless communication.

Automatic linking of claims upon import: Link claims automatically upon import for streamlined processing.

Purchased portfolio/claims tracking: Track purchased portfolios and claims efficiently to maximize recovery.

**Performance tracking to predict business outcomes:** Monitor performance metrics to predict and enhance business outcomes.

**Integration to mail systems:** Seamlessly integrate with mail systems for efficient communication and correspondence.

## Major benefits

**Increase and maximize collections:** Enforce the right collection strategy and methods to maximize collection while minimizing risks.

Optimize operations: Streamline business processes and deliver end-to-end automation.

Leverage remote working: Eliminates the headaches, costs, and limitations of on-premises deployments.

**Better manage compliance:** Real-time warnings, and alerts coupled with intelligent compliance engine enables organizations to prevent human error and compliance breaches.

**Open architecture and future scalability:** Open to the integration with leading third-party software vendors allowing faster integration with existing systems and enabling better automation.

**Quick onboarding:** Helps reducing the implementation costs.

**Gain competitive advantage:** Ready to use solution with rapid deployment time. Built by a team of collection executives and expert technologists.

## Unlock CogentCollect's full potential

Our comprehensive services ensure organizations reap the true benefits of the solution, while our managed services enhance and debt collection processes. Our expert team supports seamless implementation, integration, and ongoing management to maximize your ROI.

#### Implementation and support services

**Product implementation, integration, and customization:** Seamlessly integrate and customize CogentCollect to fit your unique business needs for optimal performance.

**Legacy system upgrade and migration**: Smoothly transition from outdated systems to CogentCollect with minimal disruption.

**Product roadmap**: Stay ahead with strategic planning and updates to continuously improve your debt management capabilities.

**Training and onboarding**: Empower your team with comprehensive training and onboarding for efficient use of CogentCollect.

**Support models**: Seamlessly integrate and customize CogentCollect to fit your unique business needs for optimal performance.

#### Managed services

Forms & workflow development: Customize forms and workflows to streamline your processes.

Cogent operations: Enhance day-to-day operations with expert oversight and management.

EDI/interface management: Ensure seamless electronic data interchange and interface management.

**Database management and administration:** Ensure robust and efficient database management with expert administration services.

Security assessment: Protect your sensitive data with thorough security evaluations and proactive measures.

## Also included in cogent suite of roducts



Cogent, an award-winning debt collection and litigation management software, leads the industry with its advanced capabilities tailored to modern collection practices and regulatory compliance.



A user-friendly self-service debt management portal that enhances collection efficiency while empowering consumers to manage debts conveniently

#### About AgreeYa



www.agreeya.com

AgreeYa Solutions is a leading global provider of software, solutions, and services to Fortune 100 companies, SMBs, and public sector organizations across various industries. Founded in 1999 and headquartered in Folsom, California, AgreeYa has over 2,500 professionals helping clients from our global delivery centers across U.S, India, and Mexico. Leveraging a technology-enabled, consultative approach and diverse talent, AgreeYa offers Cloud, Data & Al, Modern Workplace, Hyperautomation, Quality Engineering, Application Modernization, Managed Services and Talent Solutions to deliver digital transformation to its clients. AgreeYa has received considerable recognition including certifications like Microsoft Solutions Partner and Cloud Solutions Provider, AICPA SOC 2 Type 2, SEI CMMI and ISO 9001:2015; and awards including 'Dream Company to Work For' and 'Best Employer Brand'.



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