

**EMPOWER
OPTIMIZE
MAXIMIZE**

Your self-service debt management portal

CogentConnect is your gateway to efficient debt collection and empowered financial management. It enables debt collection agencies with efficient resource utilization and enhanced collection rates. By providing agencies with leading-edge consumer self-service capabilities, it optimizes processes, maximizes collections, and ensures compliance.

For consumers, CogentConnect offers unprecedented control over their financial obligations. With easy access to payment plans, transactions, and communication tools, it fosters financial empowerment and facilitates seamless debt management, leading to improved financial health and peace of mind.

Why choose CogentConnect?



Efficient collections

Save valuable collection time and costs by reducing the need for inbound and outbound calls.



Improved collections

Increase collection rates with convenient payment options and enhanced consumer empowerment.



Document management

Ensure better management and compliance by logging all exchanged documents and digital communications into the system.



Effective communication

Enables seamless and effective communication channels between consumers and agencies.



Branded experience

Create a cohesive brand experience by incorporating your firm's logo and color theme for a professional touch.



Reduced compliance risk

Mitigate compliance risks with built-in features that ensure adherence to regulations.

CogentConnect benefits

For collection agencies

Efficient collections: Reduce time and costs by minimizing inbound/outbound calls while maintaining effective communication.

Empowering consumers: Provide convenient payment options, maximizing the likelihood of successful payments.

Branded experience: Maintain brand consistency for a professional touch.

Document Management: Securely log all exchanged documents and communications, ensuring compliance.

Customizable controls: Tailor service delivery with control over consumer widgets and demographic updates.

Compliance assurance: Mitigate risks with a powerful rules-engine, ensuring adherence to regulations

For consumers

Seamless access: Access financial data anytime, anywhere, via desktop or mobile devices.

Flexible payments: Make electronic payments conveniently from any location and through preferred modes.

Payment scheduling: Create personalized schedules to streamline debt reduction and financial planning.

Transparent process: Easily access claim balance and status updates for transparency.

Timely notifications: Receive alerts promptly to facilitate timely debt repayment.

Reduced communication: Experience fewer calls from collectors while maintaining control over payments.

Secure document exchange: Send and receive documents securely, ensuring data privacy.

Demographic updates: Update information for personalized assistance and better service delivery.

Major features of CogentConnect

For Collection Agencies

Comprehensive dashboard: Gain insights into operations with a comprehensive dashboard for efficient management.

Request approval/rejection: Streamline processes by managing consumer registrations, payment plans, demographic updates, and document uploads with ease.

Client level blocking: Exercise control over client access and interactions for enhanced security and compliance.

Personalization settings: Customize the portal with your firm's logo and preferred theme for a branded experience.

Audit logging: Maintain transparency and accountability with detailed audit logs for all transactions and activities.

Contact us: Reach out to our team for any assistance or inquiries regarding CogentConnect.

For consumers

Easy registration & login: Seamlessly create an account and access your dashboard with minimal effort.

Dashboard & account details: Get a comprehensive view of your account information and activities at a glance.

Create & view payment plan: Set up personalized payment schedules and monitor your progress effortlessly.

Payment summary & due information: Stay informed about your payment status and upcoming dues for better financial planning.

Secure payments: Make payments conveniently using credit and debit cards via the Stratus payment gateway.

Alerts & notifications: Receive timely updates and alerts to stay on top of your financial commitments.

Consumer self-service: Leverage features like multi-factor authentication, demographic updates, request a callback, and document upload/download for seamless interaction.

About AgreeYa



www.agreeya.com

Headquartered in Folsom, CA, and founded in 1999, AgreeYa Solutions is a global technology company specializing in industry-leading capabilities in digital transformation, engineering, cloud, data, and AI. With a team of experts spanning the U.S., India, and Mexico, we serve clients across diverse industries, from Fortune 100 to SMBs and public sector organizations.



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